

17084

Grass

4RSPH $\frac{1}{65}$ " AH

Advanced Farm Equipment, LLC Service Call Request

SC # 23
Date 10-16-18
Initial P.T.

Customer: BD GRASS
Phone #: _____

Contact Person: NEAL GRASS - BRETT GRASS

Machine Model # 4R3PH6SLAH Serial # 17084

Customer Request/Complaint: WHILE IN THE FIELD HARVESTING, THE MACHINE STOPPED "DEAD IN ITS TRACKS". NEAL IMMEDIATELY CALLED ME TO NOTIFY ME AND REQUEST ASSISTANCE. I IN TURN, CONTACTED GREG TO DISCUSS OUR OPTIONS.

Description of Work Performed:

"LOAD UP & HEAD OUT" - LEAVE SATURDAY & ARRIVE IN PRESQUE ISLE MAINE SUNDAY MORNING. MEET W/ GRASS BROS. AND GO TO THE FIELD TO REPAIR HARVESTER. R&R DRIVEPLATE - TEST - ROAD TO NEW FIELD. MONDAY - TUES - RIDE ON BOTH LENCOS IN THE FIELD, OBSERVE OPERATION, BETTER EDUCATE OPERATORS OF POSSIBLE SOLUTIONS TO RE-OCCURRING PROBLEMS WITH TEMPERATURE AND HORSEPOWER. GATHER AS MUCH INFO AS POSSIBLE ABOUT CURRENT FIELD CONDITIONS. REPAIR ELECTRICAL "MELTDOWN" IN MAIN ENCLOSURE.

Warranty - NEW HARVESTER

Warranty Authorization by: _____ (Date)

(Authorized Signature)

(Date)

Not Warranty SPARE PARTS & OLD HARVESTER

Service Call Information

Date of Service Call: 10-6-18 Service Personnel: PATRICK TAYLOR - GARY CHAMBERLAIN

Work Order Number: "23"

Work Finished on Service Call: Yes (See attached form)
 No Reason DID NOT WANT TO STOP FOR UPDATES TO JOYSTICK.

Accounting

Customer Invoiced on (date) _____ for (amount) _____ Invoice # _____

Advanced Farm Equipment, LLC
 5773 Crystal Rd.
 Vestaburg, MI 48891
 Phone: (989) 268-5711
 Fax: (989) 268-5630



Customer : BD GRASS Customer PO# : _____

Date : 10-16-18 Employee : P.T.



Cust. Info : ITEMS ORDERED WHILE I WAS IN MAINE AND ALSO MATERIALS USED FOR REPAIR

Order : <input checked="" type="checkbox"/>	Quote : <input type="checkbox"/>	Service Call : <input checked="" type="checkbox"/>
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Quantity	AFE Part #	Description
1	2023-0197	DRIVE PLATE WARRANTY
1	2023-0197	"SPARE" FOR FUTURE REPAIR
1	2017-07007	"SPARE" FOR FUTURE REPAIR
2	2017-02001	3 GPM VONBERG (FOR OLD HARVESTER)
1	2017-11402	"SPARE" FOR FUTURE REPAIR
1	2011-00011	AFE TABLE WARRANTY
1	2011-00011	"SPARE" FOR FUTURE REPAIR
1	2017-16007	"SHIP DIRECT" FROM A.D.I. WARRANTY

Sign: _____